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What Can Skype for Business Training do for Employee Productivity

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Every business or organization wants a team that is productive and able to communicate in a timely manner. Without these ongoing qualities in the workforce, the organization might experience a drastic decline in the quality of products offered, as well as in its general functionality, which can of course affect the company's bottom line.

Enhancing the flow of communication within an organization is without doubt the heart of a successful and functional team. One such resource that can unify communication systems is Skype for Business.

With the right training of your team in Skype for Business, higher levels of efficiency can be achieved in the organization. However, many organizations neglect the training of their employees because setting up training programs is difficult. Thankfully, Certification Camps has Skype for Business training so you don't have to do any of that work.

Our instructors are very capable at ensuring that your workforce is adequately prepared to utilize all the benefits that Skype for Business can offer. Here is how Skype for Business training can enhance employee productivity in your organization.

Easily Integrates with Office 365

There is no doubt that Microsoft dominates the business software environment. With over 100 million users of Office 365 alone, and over a billion users of Office, businesses prefer to use applications like Word, Excel and PowerPoint.

Integration of Office 365 with Skype for Business allows employee collaboration directly within the apps that they are familiar with. This benefit alone will improve productivity as there is no adoption of new platforms.

Need to send emails over an integrated platform? Due to integration with Exchange Server 2016, access to the web-based version of Microsoft Outlook is possible through Skype for Business.

Provides Unified Communications Benefits

Skype for Business brings voice, video, and instant messaging capabilities together under a unified umbrella. Bringing all these channels under one unified communications solution offers huge benefits in the following ways:

- No longer do employees have to open and close different applications for every task they must perform during the day.
- A uniform user interface across all the channels provides for familiarity and convenience.
- All contact information is kept under one digital roof, eliminating endless searches for phone numbers.
- Secure transactions are guaranteed with TLS encryption and AES.

The time saved from these benefits might seem minimal and insignificant at first glance, but without them the productivity of your workforce might be hampered considerably.

Meet Expectations from Employees

As an employer it is important to keep abreast with employee expectations and be able to meet them. The workforce is connected to the world and as such they are familiar with the latest in consumer communication.

Skype for business also allows for easy communications between all levels of a business, ensuring employee expectations can be more easily conveyed to those who need to know.

Mobile Functionality and Ease of Use

Mobility in the workplace is of utmost importance today, as it enhances productivity. Mobile communication enables one to reach markets extending over diverse boundaries, and in so doing reach talent across the world.

Skype for Business is available for iPhone, Android and Windows phones. It allows redirection of incoming calls to mobile applications, a great feature if you're not always available at your desktop.

It also easily integrates with a diverse range of mobile, desktop and SIP handsets. Connecting with team members anywhere is easier, allowing mini virtual conferences and meetings of any size to be held across multiple platforms.

Skype For Business Creates a Seamless Video Solution

With laptops and PCs, an organization can set up a [meeting](#) and conduct a video conferencing call, however these devices are often cumbersome to set up. Not only that, but someone on each end of the conference call must give up their laptop to be used for the meeting.

There is also always the potential of an unwanted interruption; for example, an update for a virus scan might unknowingly be scheduled at the exact time the call is to take place. Therefore, to provide group collaboration, it is best to use a more flexible solution.

Using a Skype for Business video solution creates a high-quality and consistent group experience, which adds to the productivity of the group and thus benefit the organization.

Choosing a Skype For Business Training Partner

Developing the skills of your workforce is essential, especially if you'd like to see the continued growth of your business. Providing your employees with the tools to grow contributes to employee satisfaction.

It is possible to enhance the ROI in your organization by choosing to use a unified communication system like Skype for Business. The increased productivity and efficiency will create an exceptional experience for your employees.

Our [Skype for Business training course](#) will equip your workforce and ultimately push your organization into a competitively advantageous position by ensuring your employees can get the most out of this versatile software. Our instructors have firsthand experience and a vast amount of knowledge in training the workforce of various organizations and individuals.